#### BILL OF RIGHTS FOR DATA PRIVACY AND SECURITY -

### SUPPLEMENTAL INFORMATION FOR CONTRACTS THAT UTILIZE PERSONALLY IDENTIFIABLE INFORMATION

Pursuant to Education Law § 2-d and Section 121.3 of the Commissioner's Regulations, the educational Agency (EA) is required to post information to its website about its contracts with third-party contractors that will receive Personally Identifiable Information (PII).

Name of Contractor	The Goodheart-Willcox Company, Inc. dba Goodheart-Willcox Publisher	
Description of the purpose(s) for which Contractor will receive/access PII	G-W does not collect or access any PII in our shared classroom online subscription model which is what the BOCES typically purchases in addition to print textbooks. Should the BOCES decide to purchase Common Cartridge format for integration with an Learning Management System (LMS) or Single Sign-On (SSO) with rostering, then G-W would require only the User_ID parameter for LMS integration and, for rostering, the Username (usersourcedid), Given Name, Family Name, Role, sourcedId, title, courseSourcedId, resourceSourcedId, classSourcedId.	
Type of PII that Contractor will receive/access	Check all that apply:  ✓ Student PII  ✓ APPR Data	
Contract Term	Contract Start Date 07/01/2021 06/30/2022 Contract End Date	
Subcontractor Written Agreement Requirement	Contractor will not utilize subcontractors without a written contract that requires the subcontractors to adhere to, at a minimum, materially similar data protection obligations imposed on the contractor by state and federal laws and regulations, and the Contract. (check applicable option)  Contractor will not utilize subcontractors.	
Data Transition and Secure Destruction	<ul> <li>Upon expiration or termination of the Contract, Contractor shall:</li> <li>Securely transfer data to EA, or a successor contractor at the EA's option and written discretion, in a format agreed to by the parties.</li> <li>Securely delete and destroy data.</li> </ul>	
Challenges to Data Accuracy	Parents, teachers or principals who seek to challenge the accuracy of PII will do so by contacting the EA. If a correction to data is deemed necessary, the EA will notify Contractor. Contractor agrees to facilitate such corrections within 21 days of receiving the EA's written request.	

Secure Storage and Data Security	Please describe where PII will be stored and the protections taken to ensure PII will be protected: (check all that apply)
	Using a cloud or infrastructure owned and hosted by a third party.
	Using Contractor owned and hosted solution
	Other: G-W uses US-based Amazon data centers to hosty our servers and platforms.
	Please describe how data security and privacy risks will be mitigated in a manner that does not compromise the security of the data:
	Physical and environmental security controls in the data center; multi-layer security controls and constant security monitoring; security and sensitive information awareness training; multi-factor authentication required on server accounts, encryption of data while in transit and at rest.
Encryption	Data will be encrypted while in motion and at rest.

# Western Suffolk BOCES - CONTRACTOR'S DATA PRIVACY AND SECURITY PLAN

#### **CONTRACTOR'S DATA PRIVACY AND SECURITY PLAN**

The Educational Agency (EA) is required to ensure that all contracts with a third-party contractor include a Data Security and Privacy Plan, pursuant to Education Law § 2-d and Section 121.6 of the Commissioner's Regulations. For every contract, the Contractor must complete the following or provide a plan that materially addresses its requirements, including alignment with the NIST Cybersecurity Framework, which is the standard for educational agency data privacy and security policies in New York state. While this plan is not required to be posted to the EA's website, contractors should nevertheless ensure that they do not include information that could compromise the security of their data and data systems.

1	Outline how you will implement applicable data security and privacy contract requirements over the life of the Contract.	The Contract's requirements for data security and privacy requirements are standard practices already embedded in G-W's operations.
2	Specify the administrative, operational and technical safeguards and practices that you have in place to protect PII.	<ul> <li>□ Privacy policy at https://www.g-w.com/privacy</li> <li>□ In-house data breach plan for communicating with our customers</li> <li>□ Security and sensitive information awarenes</li> </ul>
3	Address the training received by your employees and any subcontractors engaged in the provision of services under the Contract on the federal and state laws that govern the confidentiality of PII.	G-W system admins receive ongoing security
4	Outline contracting processes that ensure that your employees and any subcontractors are bound by written agreement to the requirements of the Contract, at a minimum.	The Contract's requirements for data security and privacy requirements are standard practices already embedded in G-W's operations.
5	Specify how you will manage any data security and privacy incidents that implicate PII and describe any specific plans you have in place to identify breaches and/or unauthorized disclosures, and to meet your obligations to report incidents to the EA.	G-W has had no data breaches within the last five years. Monitoring and identifying suspicious activity is G-W and our subcontractors' responsibility. In the case of a breach, G-W will provide notification and additional information within the parameters of the contract.
6	Describe how data will be transitioned to the EA when no longer needed by you to meet your contractual obligations, if applicable.	N/A
7	Describe your secure destruction practices and how certification will be provided to the EA.	We use DoD 5220.22-M and NIST 800-88 methods to destroy data as soon as commercially practicable. The EA may request certification from G-W.
8	Outline how your data security and privacy program/practices align with the EA's applicable policies.	G-W is fully compliant with FERPA, COPPA, and all applicable local, state, and federal regulations for data privacy and security.
9	Outline how your data security and privacy program/practices materially align with the NIST CSF v1.1	AWS platform production operations are compliant across virtually all industry standards which includes NIST Cybersecurity framework 1.1. NIST SP 800-53 and ISO.

## Western Suffolk BOCES Education Law §2-d Bill of Rights for Data Privacy and Security

Parents (including legal guardians or persons in parental relationships) and Eligible Students (students 18 years and older) can expect the following:

- 1. A student's personally identifiable information (PII) cannot be sold or released for any Commercial or Marketing purpose. PII, as defined by Education Law § 2-d and the Family Educational Rights and Privacy Act ("FERPA"), includes direct identifiers such as a student's name or identification number, parent's name, or address; and indirect identifiers such as a student's date of birth, which when linked to or combined with other information can be used to distinguish or trace a student's identity. Please see FERPA's regulations at 34 CFR 99.3 for a more complete definition.
- 2. The right to inspect and review the complete contents of the student's education record stored or maintained by an educational agency. This right may not apply to Parents of an Eligible Student.
- 3. State and federal laws such as Education Law § 2-d; the Commissioner of Education's Regulations at 8 NYCRR Part 121, FERPA at 12 U.S.C. 1232g (34 CFR Part 99); Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. 6501-6502 (16 CFR Part 312); Protection of Pupil Rights Amendment ("PPRA") at 20 U.S.C. 1232h (34 CFR Part 98); and the Individuals with Disabilities Education Act ("IDEA") at 20 U.S.C. 1400 et seq. (34 CFR Part 300); protect the confidentiality of a student's identifiable information.
- **4.** Safeguards associated with industry standards and best practices including, but not limited to, encryption, firewalls and password protection must be in place when student PII is stored or transferred.
- 5. A complete list of all student data elements collected by NYSED is available at <a href="www.nysed.gov/data-privacy-security/student-data-inventory">www.nysed.gov/data-privacy-security/student-data-inventory</a> and by writing to: Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, NY 12234.
- The right to have complaints about possible breaches and unauthorized disclosures of PII addressed. (i)

  Complaints should be submitted to: <a href="mailto:dpo@wsboces.org">dpo@wsboces.org</a>. (ii) Complaints may also be submitted to the NYS

  Education Department at <a href="https://www.nysed.gov/data-privacy-security/report-improper-disclosure">www.nysed.gov/data-privacy-security/report-improper-disclosure</a>, by mail to: Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, NY 12234; by email to <a href="mailto:privacy@nysed.gov">privacy@nysed.gov</a>; or by telephone at 518-474-0937.
- **7.** To be notified in accordance with applicable laws and regulations if a breach or unauthorized release of PII occurs.
- **8.** Educational agency workers that handle PII will receive training on applicable state and federal laws, policies, and safeguards associated with industry standards and best practices that protect PII.
- **9.** Educational agency contracts with vendors that receive PII will address statutory and regulatory data privacy and security requirements.

CONTRACTOR	
	Verified by PDFFiller
[Signature]	Jennifer J. Selby
[Printed Name]	Jennifer J. Selby
[Title]	Contracts and Proposal Manager
Date:	09/13/2021